

CANCELLATION AND REFUND POLICY

All LIMA`25 trade visitors and public visitor's tickets purchased and paid online or offline are non-refundable. Change of ticket purchased and cancellation will not be permitted once payment has been confirmed. Any cancellations due to a change of mind will not be accepted. The organiser reserves the right to reject any cancellation or refund that is deemed unfit or unreasonable.

In any event which LIMA`25 is cancelled due to bad weather conditions or any instructions "not to operate" from the Malaysian government / authorities, no refund shall be carried out. In the event of cancellation directly caused by the organiser, partial refunds may be provided at the organiser's discretion based on the specific circumstances.

1. No Show Charges

Failure to enter the LIMA`25 exhibition venue on the correct dates as stated on the purchased tickets shall not be eligible for any refund. There shall be no changes of dates allowed for any purchased ticket and these purchased tickets are non-transferrable to any individual besides the registered individual.

2. Trade Visitor Passes

Trade visitor days are on 20th - 22nd May 2025. Trade visitors shall comply to the dress code, terms & conditions set by The Organiser of LIMA`25 including any authorities and regulatory bodies involved in LIMA`25. The Organiser, participating authorities and regulatory bodies have the rights to deny entry for trade visitor due to any reasons deemed fit based on professional judgement and governing laws. Any purchased ticket of trade visitor passes shall not be refundable due to any entry denied.

3. Public Visitor Tickets

Public visitor days are on 23rd – 24th May 2025. Public visitors shall comply to the dress code, terms & conditions set by The Organiser of LIMA`25 including any authorities and regulatory bodies involved in LIMA`25. The Organiser, participating authorities and regulatory bodies have the rights to deny entry for public visitor due to any reasons deemed fit based on professional judgement and governing laws. Any purchased ticket of public visitor tickets shall not be refundable due to any entry denied including attempting to enter exhibition venue during trade visitor days.

4. Senior Citizen and Below 16 Years Old

Senior Citizen must present Identification Card or Passport at the entrance. Children and students below 16 years old must present Identification Card or Passport at the entrance.

The Organiser shall not be liable for any incidents or injuries that occur due to any for any self-negligence, illness, or disability, including death, attributable to your physical condition or for the aggravation of such condition during the exhibition at any LIMA`25 venue.

The Organiser shall not be liable for any damage arising from our compliance with the applicable laws or government rules and regulations or from your failure to comply with the same.